

## METALTEK LIMITED WARRANTY

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**WARRANTY COVERAGE** - This warranty applies to new PLAYMATE Commercial tennis machines (ACE, SMASH, DEUCE, GENIE, GRANDSLAM, and SERVELIFT). PLAYMATE Portable Series tennis machines (VOLLEY, HALF VOLLEY) are warranted under separate warranty. This warranty covers defects in materials and workmanship for **three (3) years** from the date of purchase. During the warranty period, METALTEK will repair or, at its option, replace components that are determined to be defective, and shall do so at no charge. However, you must pay any applicable labor and inspection charges, and shipping charges to METALTEK. This warranty only applies to original purchasers. On PC versions of the PLAYMATE Commercial tennis machines, the handheld PC units are not warranted by METALTEK, but subject to a separate warranty by its manufacturer.

**WHAT WARRANTY DOES NOT COVER** -This warranty does not cover damage to the machine or any part or component thereof caused by or resulting from: misuse, abuse, accidents, acts of God (such as floods or hurricanes), normal wear and tear, failure to follow operating instructions, service or modifications by any persons other than those certified by METALTEK, and damage during shipment (all claims must be presented to the shipper within 7 days of receipt of merchandise).

**TO OBTAIN SERVICE** – In order to be eligible for service under this warranty, you **MUST** return the attached warranty registration card within ten (10) days of purchase. If something goes wrong, you can contact METALTEK directly at:

**METALTEK'S PLANT:**                      **REPAIR POLICY**  
**455 Kitty Hawk Drive**  
**Morrisville, NC 27560**  
**USA**  
**Toll Free No: (800) 776-6770**

METALTEK may refer you to an Authorized Sales and Service Representative for consultation and/or inspection of the problem and to correct if possible. There may be an inspection charge for on-site inspection. You will be responsible for any labor charges and for prepayment of the costs of returning the machine or part(s) to METALTEK. Parts should be returned in a protective package to avoid in-transit damage. Such damage is not covered by this warranty.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER EXPRESS WARRANTIES. ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL COINCIDE IN DURATION WITH THE THREE-YEAR LIMITED WARRANTY. IN NO EVENT SHALL METALTEK BE LIABLE FOR CONSEQUENTIAL AND INCIDENTAL DAMAGES. (Note: Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.) This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. No dealer has the right to modify this warranty or to make any representation or promise on behalf of METALTEK.

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**IMPORTANT:**                      Return this card within ten (10) days of receipt to validate warranty **OR** register your warranty online at [www.playmatetennis.com/warranty](http://www.playmatetennis.com/warranty)

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Name of Purchaser

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Organization

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Address

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Address

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City

State

Zip

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Country

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Serial number

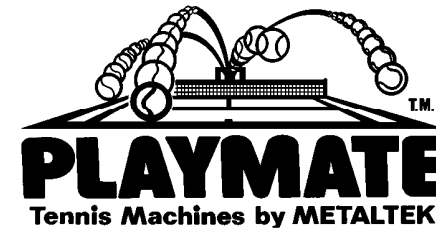
Model

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Date of Purchase

**Detach card along dotted line and mail completed Warranty form within ten (10) days or register at [www.playmatetennis.com](http://www.playmatetennis.com). Thank you!**

# WARRANTY



**IMPORTANT – DO NOT DESTROY**

**YOU MUST  
RETURN ATTACHED CARD or  
REGISTER ONLINE AT [www.playmatetennis.com](http://www.playmatetennis.com)  
WITHIN TEN (10) DAYS TO VALIDATE THIS WARRANTY**

**SERIAL # \_\_\_\_\_ MODEL \_\_\_\_\_**

**DATE OF PURCHASE \_\_\_\_\_**

When sending in a component for inspection and possible warranty repair, please ship to this address:

**METALTEK**  
ATTN: REPAIRS  
455 KITTY HAWK DRIVE  
MORRISVILLE, NC 27560

Please insure your shipments!

ACE remote box	\$300
SMASH remote box	\$350
DEUCE remote box	\$1200
GENIE remote box	\$2025
GRAND SLAM box	\$2375
PLAYMATE PC	\$4000
Internal control panel	\$1500
Remote & Receiver	\$310

Contact Us:

Toll Free:	800-776-6770
Phone:	919-544-0344
Fax:	919-544-1430
<a href="http://www.playmatetennis.com">www.playmatetennis.com</a>	

Detach along dotted line.

Fold here.

PLACE  
STAMP  
HERE

METALTEK  
455 KITTY HAWK DRIVE  
MORRISVILLE, NC 27560  
USA